

The Instructions of myAEDControl Platform

1. myAED Control Platform Description

Developed by Primedic, **myAED Control (IoT Platform)** is a professional AED device management application, which creates a centralized and visualized AED management hub, helping users efficiently maintain AED devices and ensure they are always in an emergency-ready state by functions such as device data overview, map-based visual distribution, installation history recording, and account information settings.

2. Operation

2.1 log in

Language setting (optional): Click the “Language” dropdown menu at the bottom and select the desired display language.

Enter account information:

Enter the account email address in the “Email” input field.

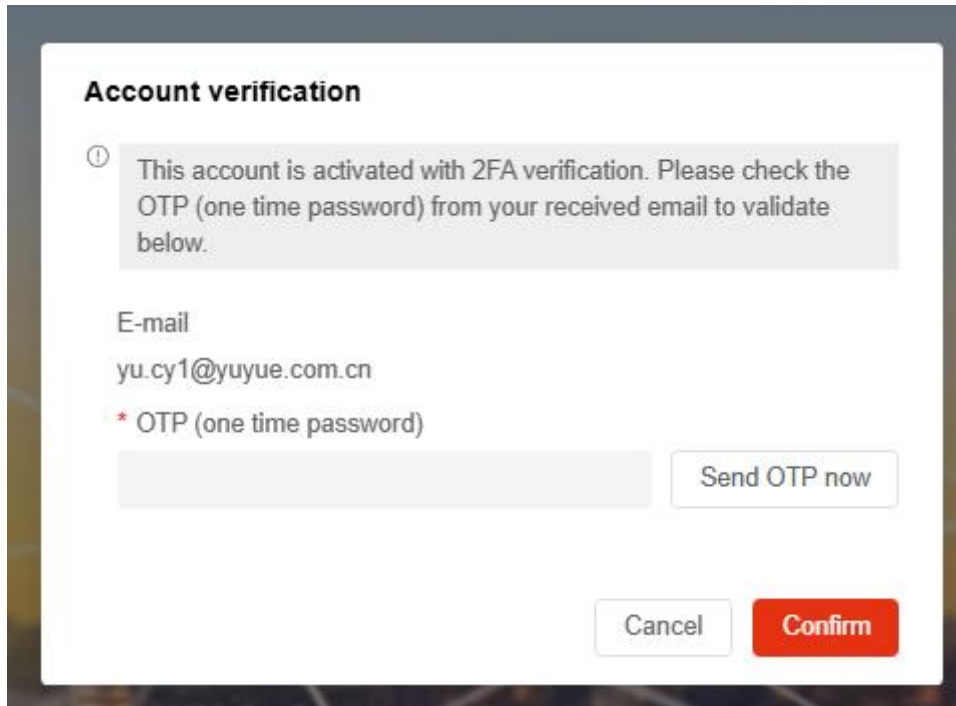
Enter the password in the “Password” field. To confirm password accuracy, click the icon on the right to toggle password visibility.

Log into the system:

- 1) Click the “Login” button.
- 2) If the OTP verification popup appears, click “Send OTP now” to obtain the code.
- 3) Enter the OTP received via email and click “Confirm” to complete login and enter the myAED Control Web main interface.

Bottom-page functions include: Privacy Notice, Cookies Notice, Imprint.





Account verification

ⓘ This account is activated with 2FA verification. Please check the OTP (one time password) from your received email to validate below.

E-mail
yu.cy1@yuyue.com.cn

* OTP (one time password)

2.2 Home

2.2.1. Home Page Overview

The Home page is the first interface displayed after entering the web system. Here, users can view the total number of AED devices under management, device status distribution, AED map locations, as well as upcoming expiry data for electrodes and batteries.

2.2.2. Functional Layout

The Home page mainly includes the following sections:

- Device Overview Area
- Device Status Statistics

Device Overview Area

1) Total Device Quantity

On the left side of the page, users can see the total number of AEDs currently managed by the system.

- Total Device Quantity: The total number of AEDs that the current account is authorized to manage.
- Normal Device: Number of devices operating normally.
- Alert Device: Number of devices with alerts.
- Non-IoT Device: Number of devices that are not connected to the network.

Click the “>” icon on the right to enter the device list.

2) Map

The map displays the geographic distribution of AED devices. Users can filter devices by **state/country** and **region**.

- Green indicates normal devices
- Red indicates devices with alerts
- Blue indicates non-IoT devices

When multiple devices share the same latitude and longitude, the icons merge and show a numeric badge at the upper-right corner.

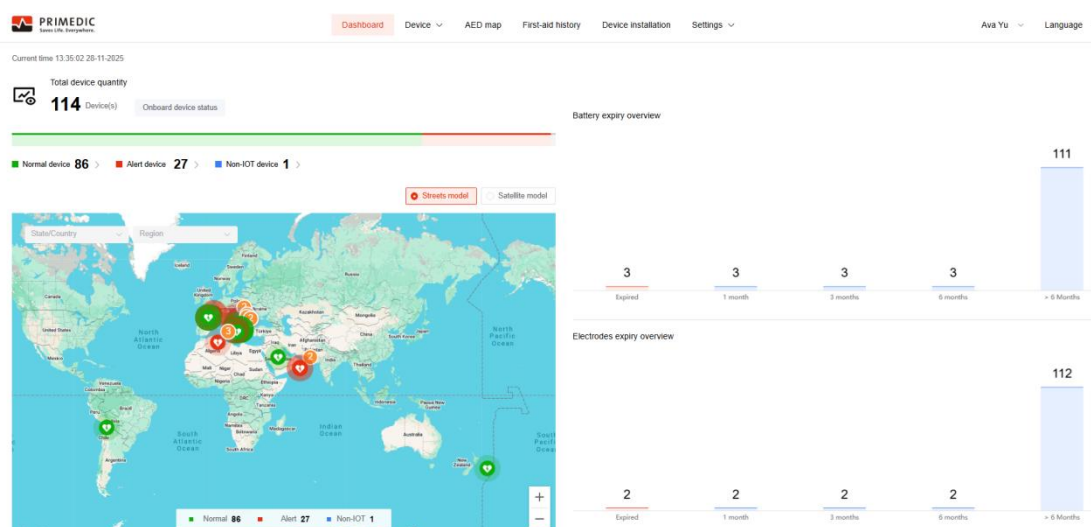
The map supports switching between **satellite view** and **street view** and allows zooming in or out with mouse scroll.

Device Status Statistics

This section shows statistical data of devices based on the expiry status of batteries and electrodes, including:

- Expired
- Expiring in 1 month
- Expiring in 3 months
- Expiring in 6 months
- Expiring in more than 6 months

When hovering over the bar chart, a button to view detailed data appears. Clicking “**View details**” redirects the user to the detailed device list.



2.3 Device

Device page includes two sections: **Onboard Device Status** and **Device Details**, switchable via dropdown arrow.

1) Onboard Device Status

The Onboard Device Status section primarily displays a data list of all deployed devices.

Functional Layout

This page includes: **Filter conditions, Device list, Unregister, Update SIM Card Information.**

➤ Filter Conditions

The current page allows filtering by the following fields:

Device SN, customer, installation time, device connectivity, AED model, AED status, electrodes status, battery status, state/country, region, province, municipality, device moved, battery expiry date, electrodes expiry date.

Click **“Apply”** to perform a search based on the selected conditions.

Click **“Reset”** to clear all filter conditions.

➤ Device List

The deployed device list mainly includes:

Customer, Device model/SN, Device location, Installation time, AED status, Battery status, Battery capacity, Battery capacity remaining, Electrodes status, Electrodes expiry time.

- 1) Click **“Export”** list to export the filtered device list.
- 2) Click **“Header display selection”** to freely configure the table headers to be displayed.

➤ Unregister

By selecting devices using the checkbox to the left of each customer entry and clicking the **Unregister** button, you can remove deployed devices from the system.

Both single-device and batch operations are supported.

➤ Update SIM Card Information

Select devices using the checkbox to the left of each customer entry, then click **“Update SIM Card Information”** to update the SIM card validity period.

Note: This function is only supported for AEDs that have a built-in SIM card.

PRIMEDIC Dashboard **Device** AED map First-aid history Device installation Settings Ava Yu Language

Onboard device status

Device SN: Customer: Installation time: Device connectivity: IOT Non-IOT

AED model: AED status: Electrodes status: Battery status:

State/Country: Region: Province: Municipality:

Device moved: Yes No Battery expiry date: Expired Electrodes expiry date:

Table:

Customer	Device mode/SN	Device location	Installation time	AED status	Battery status	Battery capacity	Battery expire in	Electrodes status	Electrodes expire in
Airdagh Group >	myPAD 675/ 74341000274 >	Cammerhall And Leopardstown, Dublin, Co. Dublin, D18 PX68, Ireland DúnLaoghaire...	2025-11-05 09:34:28	Warnings	Normal	96%	Expired 1965-12-31	Normal	4yr(s)255d(s) 2030-08-13
Meltrax GmbH >	myPAD 675/ 74341001338 >	Rheinvaldstraße 22, 78628 Rotweil, Germany Rotweil Baden-Württemberg Germany Rotweil...	2025-10-09 15:51:14	Warnings	Normal	100%	Expired 1965-12-31	Not in place	4yr(s)255d(s) 2030-08-13

Total 2 < 1 > Go to 1

Click the “>” icon on the right side of the customer to enter the Customer List page.

Click the “>” icon on the right side of the AED SN to enter the page of **Device installation Details**.

The left side of this page includes **Basic device information**, **Location guidance**, **Information update**, **Unregister**.

- **Basic Device Information:** Displays the device image, device SN, and AED model on the right side.
- **Location Guidance:** Allows uploading an image or file that provides precise location guidance for the device.
- **Information Update:** Allows updating the deployment location and customer information of the device.
- **Unregister:** Allows removing the deployed device from the system.

The right side of this page includes **Device overview**, **Detailed information**, **Device event history**.

PRIMEDIC Dashboard **Device** AED map First-aid history Device installation Settings Ava Yu Language

Onboard device status > Device details

Device overview Detailed information Device event history

Device image:

Device SN: HSDY225300624
AED model: Y2

Location guidance
Information update
Unregister

Device overview:

- Device Normal**
- SIM card**
Expire date: 2028-03-25
- Battery Normal**
Expire date: 2030-05-19 (Remaining 4yr(s)173d(s))
- Electrodes Normal**
Expire date: 2030-02-04(Remaining 4yr(s)99d(s))

Device location

Map: ☐ Streets model ☐ Satellite model

Self-test

Time	Result	Self-test type	Reason for the error
2025-11-27 23:24:00	Normal	Battery insertion self-test	
2025-11-27 23:19:28	Normal	Battery insertion self-test	
2025-04-09 21:36:11	Alert	Daily self-test	

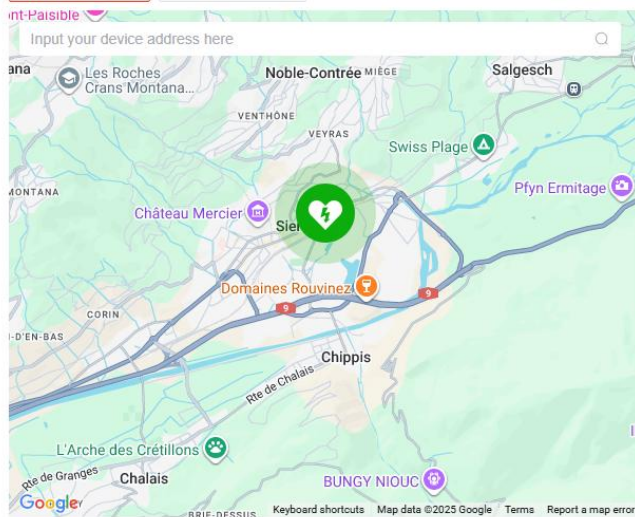
Information update

Customer update

Coeur Wallis

☒ Streets model
 ☐ Satellite model

Input your device address here



Longitude and latitude
 7.5384327,46.2898904

State/Country
 Switzerland

Region
 Valais

Province
 Sierre

Municipality
 Sierre

Full address
 Rue de Plantzette, 3960 Sierre, Switzerland

Location detail

Open time
☒ 24h
 ☐ Partially
 ☐ Not public

● Device Overview

Different content is displayed depending on whether the device is connected (IoT) or not connected (Non-IoT).

① IoT Devices

The upper section displays Device status, SIM card information and validity, Battery level / status / expiry date, Electrode status / expiry date

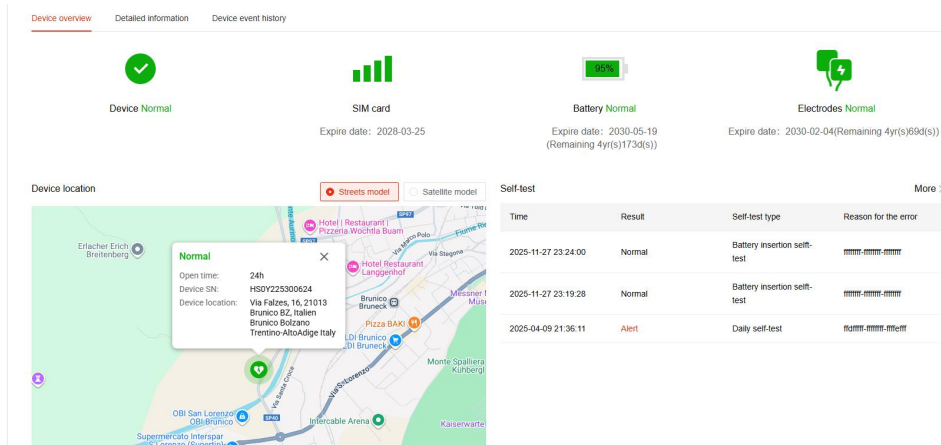
The lower section displays Device location and self-test information:

Device Location: The map can be switched between satellite view and street view.

The map shows the AED's Device status, Opening hours, Device SN, Installation address.

If the device has moved by more than 3 km, the map will display both the current device location and the original installation address.

Self-Test Information displays Self-test time, Self-test result, Self-test type, Self-test result code



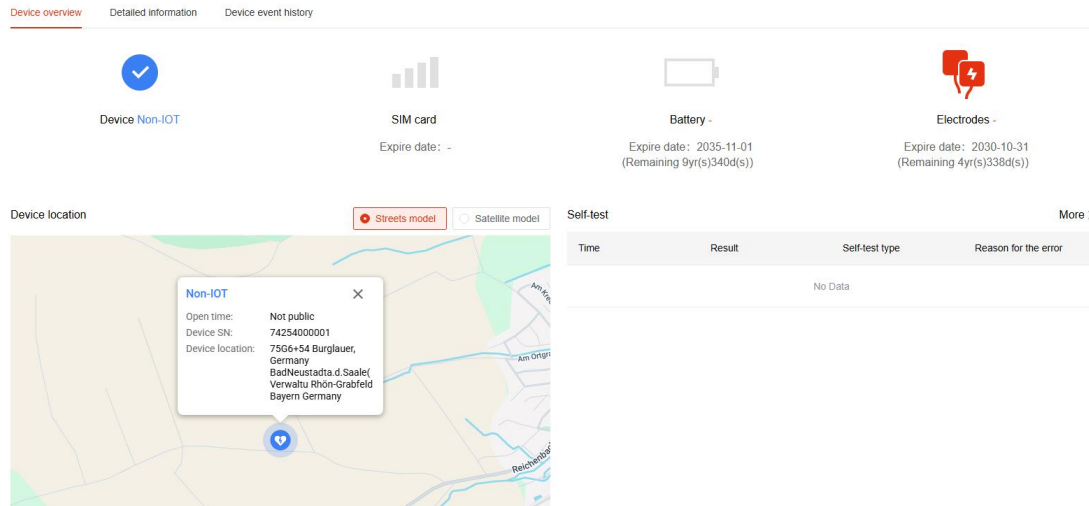
② Non-IoT Devices

The upper section displays the device status (Non-IoT), SIM card information and validity, battery expiry date, and electrode expiry date.

The lower section displays the device location and self-test information.

The device location map can be switched between satellite view and street view.

The map shows the AED device's Opening hours, Device SN, Installation address.



● Detailed information

Displays corresponding information based on the device's connectivity status.

Device overview

Detailed information

Device event history

AED 74252000201

Brand

PRIMEDIC

Model

Y2/Y7

AED manufacturing Date

2025-09-01

AED status

Normal

AED SIM card number

89430103524197509175

AED SIM card expire date

-

Battery SN

NRL01A250906732

Battery expire In

2032-03-09

Battery status

Normal

Battery capacity

79

Electrodes SN

DE20250641

Electrodes expire In

2030-06-05

Electrodes status

Normal

Customer Coeur Wallis

Customer address

Rue de Plantzette 53

Maintainer

-

Maintainer address

-

Superior customer

Mediq Suisse AG

Location

Longitude and latitude

7.5384327 46.2898904 >

Location

Rue de Plantzette, 3960 Sierre, Switzerland Sierre Sierre Valais Switzerland

Electronic fence

3000 Meters

● Device event history

All event records of the current device can be viewed.

Device overview	Detailed information	Device event history					
AED status	Error code	Error description	Update time	Self-test type	Self-test time	Self-test result	Self-test detail
Normal			2025-11-28 13:00:31	Daily self-test	2025-11-28 05:00:23	Normal	
Normal			2025-11-27 13:00:31	Daily self-test	2025-11-27 05:00:23	Normal	
Normal			2025-11-26 13:00:31	Daily self-test	2025-11-26 05:00:23	Normal	
Normal			2025-11-25 13:00:31	Daily self-test	2025-11-25 05:00:23	Normal	
Normal			2025-11-24 13:00:51	Daily self-test	2025-11-24 05:00:23	Normal	
Normal			2025-11-23 13:00:30	Daily self-test	2025-11-23 05:00:22	Normal	
Normal			2025-11-22 13:00:33	Daily self-test	2025-11-22 05:00:23	Normal	
Normal			2025-11-21 13:00:31	Daily self-test	2025-11-21 05:00:25	Normal	
Normal			2025-11-20 13:00:42	Daily self-test	2025-11-20 05:00:25	Normal	
Normal			2025-11-19 13:00:30	Daily self-test	2025-11-19 05:00:23	Normal	

Total 31

1

2

3

4

Go to

Total 31 < 1 2 3 4 > Go to 1

2) Device details

The Device Details section allows viewing smart device data (the information displayed on this page varies depending on account permissions).

Functional Layout

This section includes **Filter conditions and Device list**.

➤ Filter Conditions

The page allows filtering by the following conditions:

AED owner, device SN, AED model, AED status, battery type, battery SN.

Click **“Apply”** to perform a device search based on the selected criteria.

Click **“Reset”** to clear all filter conditions.

➤ Device List

The installed device list mainly includes:

AED owner, device SN, AED model/type, AED status, self-test type, self-test time, update time, electrodes SN, electrodes expiry date, electrodes status, battery SN, battery type, battery expiry date, battery temperature, battery voltage, latest self-test result, device event history.

- 1) Click **“Export list”** to export the filtered device list.
- 2) Super administrators can reassign a device to another customer account by selecting the device via the checkbox on the left side of the customer column and then clicking AED owner. After reassignment, the target customer account will be able to view the device in its smart device list.
- 3) Click **“Header display selection”** to freely configure the table headers you want to display.

PRIMEDIC

Public Life Instruments

Dashboard

Device

AED map

First-aid history

Device installation

Settings

Ava Yu

Language

Device details

AED owner

Device SN

AED model

AED status

Battery type

Battery SN

Apply

Reset

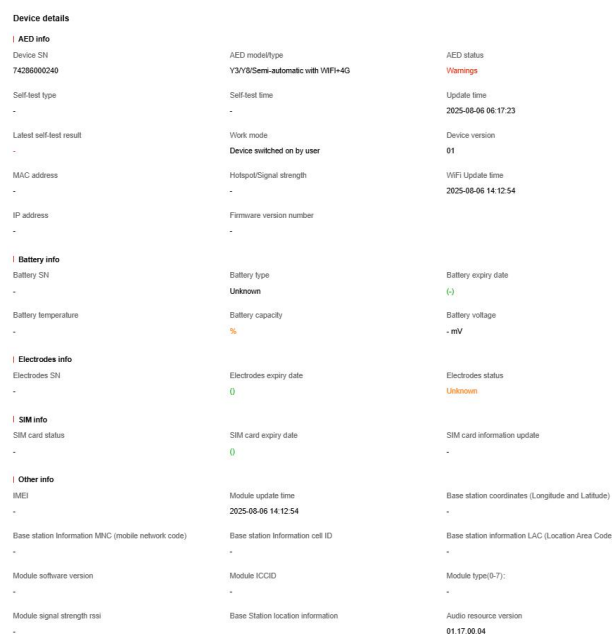
Export List

AED owner

Header Display Selection

	AED owner	Device SN	AED model/type	AED status	Self-test type	Self-test time	Update time	Electrodes SN	Electrodes expiry date	Electrodes status	Battery SN	Battery type	Battery expiry date	Battery temperature	Battery capacity	Battery
		74285080251	Y3Y7 Semi-automatic with 4G	Normal	Daily self-test		2025-11-28 13:00:49	DE30250841	2030-06-05 (4y1s/19043s)	Normal	NRL81A251009471	NRL81A	2032-04-15 (8y1s/14403s)	18°C	88%	2349h
		74285080254	Y3Y7 Semi-automatic with 4G	Normal	Daily self-test		2025-11-28 13:00:47	DE30250841	2030-06-05 (4y1s/19043s)	Normal	NRL81A251009476	NRL81A	2032-04-15 (8y1s/14403s)	22°C	90%	2385h
		74285080252	Y3Y7 Semi-automatic with 4G	Normal	Daily self-test		2025-11-28 13:00:47	DE30250841	2030-06-05 (4y1s/19043s)	Normal	NRL81A251009472	NRL81A	2032-04-15 (8y1s/14403s)	17°C	92%	2303h
		74285080244	Y3Y7 Semi-automatic with 4G	Normal	Daily self-test		2025-11-28 13:00:45	DE30250841	2030-06-05 (4y1s/19043s)	Normal	NRL81A251009464	NRL81A	2032-04-15 (8y1s/14403s)	21°C	94%	2371h
		74285080248	Y3Y7 Semi-automatic	Normal	Daily self-test		2025-11-28 13:00:45	DE30250841	2030-06-05 (4y1s/19043s)	Normal	NRL81A251009468	NRL81A	2032-04-15 (8y1s/14403s)	17°C	96%	2357h

- 4) Click the **“>”** icon to the right of the device SN in the device list, you can enter the smart device detail page to view information about the AED, electrodes, battery, SIM card, device module, and more.



Device details		
AED info Device SN: 74286000240 Self-test type: - Latest self-test result: - MAC address: - IP address: - Firmware version number: -		
Battery info Battery SN: - Battery temperature: - Battery type: Unknown Battery capacity: % Battery voltage: -mV		
Electrodes info Electrodes SN: - Electrodes expiry date: - Electrodes status: Unknown		
SIM info SIM card status: - SIM card expiry date: - SIM card information update: -		
Other info IMEI: - Module update time: 2025-06-06 14:12:54 Base station coordinates (Longitude and Latitude): - Base station information cell ID: - Base station information LAC (Location Area Code): - Module software version: - Module ICCID: - Module type (S-7): - Base station location information: - Audio resource version: 01.17.00.04		

- 5) Click **“View”** under Device Event History in the device list, you can view all event records of the current device.

Device event history ×

AED status	Error code	Error description	Update time	Self-test type	Self-test time	Self-test result	Self-test detail
Normal			2025-11-28 13:00:37	Daily self-test	2025-11-28 05:00:13	Normal	mmmm-mmmmm-mmmmm
Normal			2025-11-27 13:00:36	Daily self-test	2025-11-27 05:00:13	Normal	mmmm-mmmmm-mmmmm
Normal			2025-11-26 20:40:20	Daily self-test	2025-11-26 12:40:02	Normal	mmmm-mmmmm-mmmmm
Normal			2025-11-18 13:00:40	Daily self-test	2025-11-18 05:00:15	Normal	mmmm-mmmmm-mmmmm
Normal			2025-11-10 13:00:50	Daily self-test	2025-11-10 05:00:15	Normal	mmmm-mmmmm-mmmmm
Normal			2025-11-07 13:00:38	Daily self-test	2025-11-07 05:00:15	Normal	mmmm-mmmmm-mmmmm
Normal			2025-11-06 13:00:38	Daily self-test	2025-11-06 05:00:15	Normal	mmmm-mmmmm-mmmmm
Normal			2025-11-03 13:00:52	Daily self-test	2025-11-03 05:00:15	Normal	mmmm-mmmmm-mmmmm
Normal			2025-11-01 13:01:08	Monthly self-test	2025-11-01 05:00:47	Normal	mmmm-mmmmm-mmmmm
Normal			2025-10-31 20:00:21	Battery insertion self-test	2025-10-31 12:00:19	Normal	mmmm-mmmmm-mmmmm

Total 13 1 2 Go to 1

2.4 AED map

Through the AED Map, users can view the geographical distribution of AED devices.

Functional Layout

This page includes **Filter conditions** and **AED Map**

➤ Filter Conditions

The page allows filtering by state/country, region, province, municipality, full address, device SN, installation time.

- 1) Click **“Apply”** to search based on the selected criteria.
- 2) Click **“Reset”** to clear all filter conditions.

➤ AED Map

The map displays icons representing AED locations.

Green indicates normal devices

Red indicates devices with alerts

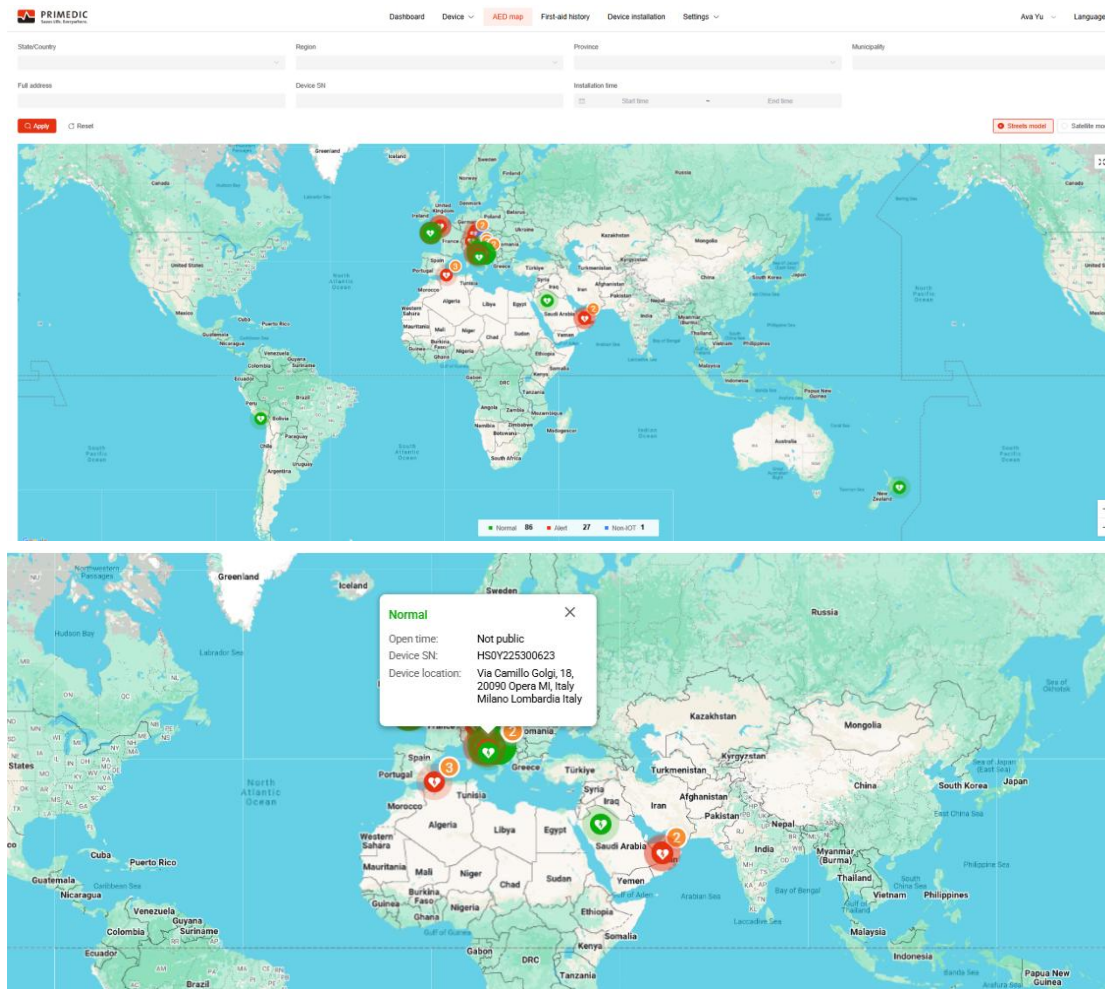
Blue indicates non-IoT devices

When multiple devices share the same latitude and longitude, icons merge, and a numeric badge appears at the upper-right corner of the icon.

The map can be switched between **satellite view** and **street view**.

A zoom icon at the upper-right corner allows full-screen viewing. The map also supports mouse-wheel zooming in and out.

By clicking a map icon, users can view the device's status, opening hours, device SN, and Installation address.



2.5 Device Installation

The Device Installation page is used for managing AED deployment records.

Functional Layout

This section includes **Filter conditions** and **Installation records**

➤ Filter Conditions

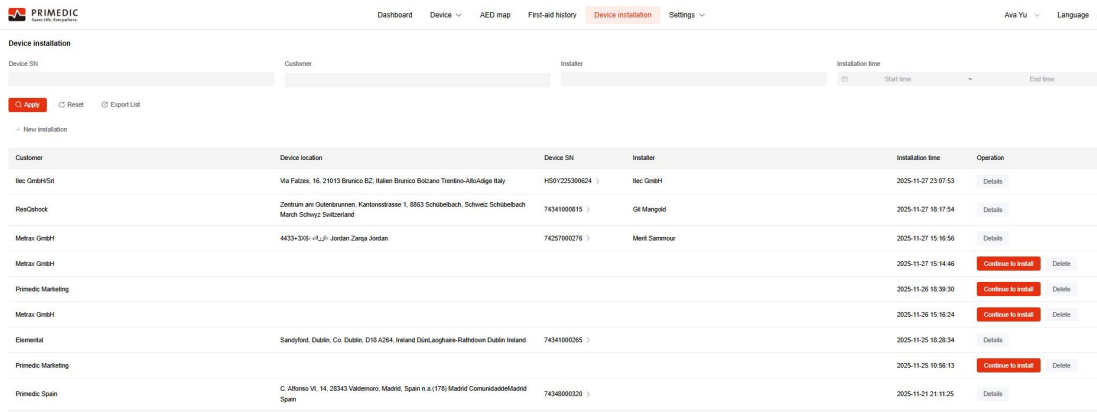
The page allows filtering by device SN, customer, installer, installation time.

- 1) Click **“Apply”** to perform a search based on the selected criteria.
- 2) Click **“Reset”** to clear” all filter conditions.

➤ Installation Records

The installation record list mainly includes customer, device location, device SN, installer, installation time, operation.

1) Click **“Export list”** to export the filtered device list.



The screenshot shows the 'Device installation' page in the PRIMEDIC system. It includes a navigation bar with 'Dashboard', 'Device', 'AED map', 'First-aid history', 'Device installation' (active), and 'Settings'. Below the navigation bar, there are filters for 'Device SN', 'Customer', 'Installer', and 'Installation time'. A table lists installation records with columns: Customer, Device location, Device SN, Installer, Installation time, and Operation. The table contains several rows of data, including installations for 'Rec GmbH', 'Rex GmbH', 'Metrax GmbH', 'Primedic Marketing', and 'Primedic Spain'. Each row has a 'Details' link and a 'Continue to install' button.

Customer	Device location	Device SN	Installer	Installation time	Operation
Rec GmbH	Via Palazzo 16, 21013 Brunico SZ, Italien Brunico Bolzano Trentino-Alto-Adige Italy	H5072530824	Rec GmbH	2025-11-27 23:07:53	Details
Rex GmbH	Zentrum am Odenbrunnen, Kantonsstrasse 1, 8863 Schönenbach, Schwyz Schönenbach March Schwyz Switzerland	7434100015	St. Margrid	2025-11-27 18:17:54	Details
Metrax GmbH	4433-3016 «J» Jordan Zarga Jordan	7425700076	Meit Sammour	2025-11-27 15:16:56	Details
Metrax GmbH				2025-11-27 15:14:46	Continue to install Delete
Primedic Marketing				2025-11-26 18:39:30	Continue to install Delete
Metrax GmbH				2025-11-26 16:16:24	Continue to install Delete
Elemental	Sandyford, Dublin, Co. Dublin, D18 A264, Ireland DUBLIN Loughlinstown Dublin Ireland	7434100035		2025-11-25 18:28:34	Details
Primedic Marketing				2025-11-25 10:56:13	Continue to install Delete
Primedic Spain	C. Alfonso VI, 14, 28343 Valdemoro, Madrid, Spain n.a.(176) Madrid Comunidad de Madrid Spain	7434000030		2025-11-21 21:11:25	Details

2) Click **“New Installation”** to start installing a device online.

Step 1: Enter Customer Information

Enter the customer information to designate the deployment customer for the device.

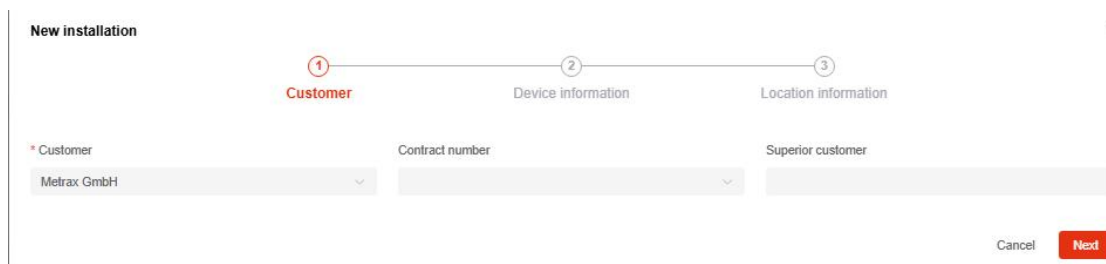
The customer can be selected from the current account’s customer list or its sub-customers, with fuzzy search supported.

The contract number also supports fuzzy search.

If a superior customer exists, the system will automatically populate the superior customer field.

Click **“Cancel”** to stop the installation without saving any deployment record.

Click **“Next”** to proceed to the next step.



The screenshot shows the 'New installation' form with a progress bar indicating three steps: 1. Customer, 2. Device information, and 3. Location information. The 'Customer' step is active. Below the progress bar, there are input fields for 'Customer' (with a dropdown menu showing 'Metrax GmbH'), 'Contract number' (with a dropdown menu), and 'Superior customer' (with a dropdown menu). At the bottom right, there are 'Cancel' and 'Next' buttons.

Step 2: Enter Device Information

Upload a photo of the back of the device to automatically recognize the device SN, or manually enter the device SN.

① For smart AEDs, additional device information will be automatically populated and does not require manual input. After verifying the information, click **“Next”**.

② For non-smart devices, after entering the device SN, all non-smart device information must be filled in manually.

Click **“Previous”** to return to the previous step, or click **“Next”** to continue.

New installation

① Customer — ② Device information — ③ Location information

AED info

Barcode photo

+

[Sample photo >](#)

* Device SN

* AED brand

* AED model

* AED manufacturing date

Electrodes / Battery info

* Electrodes expiry date

* Battery SN

* Battery expiry date

[Previous](#)
[Next](#)

Step 3:

① Enter the device deployment address:

Select the location on the map on the left, or enter the location in the field above the map.

The system will automatically parse the latitude and longitude, state/country, region, province, municipality, and full address based on the input.

Location detail can be added as supplementary address information (e.g., *3rd Floor, Room 303*), and is optional.

② Opening hours:

You may set the device to be **24-hour accessible**, **partially accessible**, or **not accessible**.

The opening hours define whether the device is available to the public during the specified time.

③ Installer:

You may enter the name of the person who installed the device.

Click **“Previous”** to return to the previous step or click **“Next”** to proceed.

New installation

Customer — Device information — 3 Location information

☒ Streets model
 ☐ Satellite model

Input your device address here

Google

Longitude and latitude

State/Country

Region

Province

Municipality

Full address

Location detail

Open time
☐ 24h
 ☐ Partially
 ☐ Not public

Installer

[Previous](#)
[Confirm](#)

3)Operation: At any stage during the installation process, you can click the “X” icon in the upper-right corner to exit the page.

The system will save the current installation record.

Click **“Continue”** to Install to resume the installation process or click **“Delete”** to remove the current installation record.

PRIMEDIC Dashboard Device AED map First-aid history Device installation Settings Ava Yu Language						
Device SN Customer Installer Installation time Start time End time						
Add Reset Export List New installation						
Customer	Device location	Device SN	Installer	Installation time	Operation	
Rec GmbH&Srl	Via Fabroni, 16, 20113 Brescia BZ, Italien Brescia Sudcaro Trestino-Abbedge Italy	H50V22530824	Rec GmbH	2025-11-27 23:07:53	Details	
RiesZehock	Zentrum am Odenbrunnen, Karlrossstrasse 1, 8863 Schilbebach, Schweiz Schilbebach March Schweiz Switzerland	7434100015	Ol Mangold	2025-11-27 18:17:54	Details	
Melzer GmbH	4433-3016 -rLj- Jordan Zanga Jordan	74257000276	Merit Sammour	2025-11-27 15:16:56	Details	
Melzer GmbH				2025-11-27 15:14:46	Continue to install	Delete
Primedic Marketing				2025-11-26 18:39:30	Continue to install	Delete
Melzer GmbH				2025-11-26 16:16:24	Continue to install	Delete
Elemental	Sandyford, Dublin, Co. Dublin, D18 A264, Ireland DUBLIN/Jougharee/Rathdown Dublin Ireland	74341000265		2025-11-25 18:28:34	Details	
Primedic Marketing				2025-11-25 10:56:13	Continue to install	Delete
Primedic Spain	C. Alfaro 16, 14, 28343 Valdemoro, Madrid, Spain n.a./170, Madrid ComunidaddeMadrid Spain	74340000220		2025-11-21 21:11:25	Details	

2.6Settings

Click **“Settings”** to enter the **“Customer List”** page.

Functional Layout

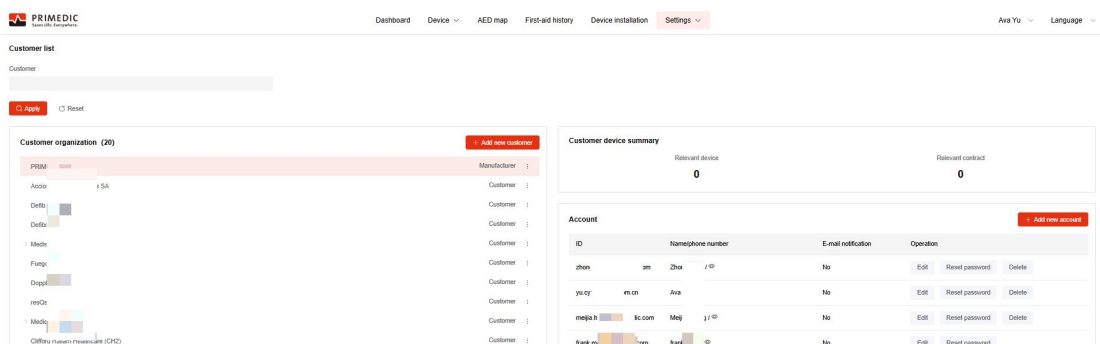
This section includes **Create new customer** and **Add new account**.

➤ Customer List

The left side of this page displays customer-related functions, where you can view all existing customer accounts and their hierarchical structure.

By clicking a customer name on the left, the right side will display the number of devices under the selected customer and the number of associated contracts.

All accounts belonging to that customer.



The screenshot shows the PRIMEDIC web application interface. At the top, there is a navigation bar with links for Dashboard, Device, AED map, First-aid history, Device installation, and Settings. On the left, there is a sidebar with a 'Customer list' section. Below this, there is a 'Customer organization (26)' tree view showing a hierarchy of customers. The main content area on the right displays a 'Customer device summary' with two metrics: 'Relevant device' and 'Relevant contract', both showing a value of 0. Below this, there is an 'Account' table with columns for ID, Name, Email, and Operation. The table lists several accounts, including 'zhen', 'yu-q', 'meipia-h', and 'Frank-m'. Each account has a row of buttons for 'Edit', 'Reset password', and 'Delete'.

➤ Create New Customer

Click **“Add New Customer”** to enter the new customer creation page.

A customer can be created as either Customer or Maintainer (two customer types).

When a user needs to create a sub-unit under Customer A, they should first click Customer A, then click Add New Customer.

If Customer is selected as the customer type, the system will automatically populate Customer A as the superior unit.

When creating a new customer unit, the following fields are mandatory:

Customer, Customer type, State/Country, Contact person, and Email.

After the user clicks **“Confirm”**, an email notification will automatically be sent to the email address entered for the new unit.

The recipient can click the link in the email to log in automatically and be redirected to the myAED Control system.

Add new customer

* Customer

* Customer type

☒ Customer
 ☐ Maintainer
 ☐ Manufacturer

Superior customer

* State/Country

Region

Province

Municipality

Street address

* Contact person

* Email

Phone number

Cancel

Confirm

➤ Account Functions

- 1) Click **"Edit"** on the right side of an account, you can modify the account information.
 - 2) Click **"Reset"** Password on the right side of an account (available only with the required permissions), you can reset the account's password.
 - 3) Click **"Delete"** on the right side of an account, you can remove the account.
- (Note:** The primary account created when a new customer unit is added cannot be deleted.)

PRIMEDIC

Dashboard Device AED map First-aid history Device installation Settings

Area Yz Language

Customer list

Customer

Apply

Reset

Customer organization (20)

PRIM

SA

Dele

Dele

Madu

Purg

Dopp

meQi

Modu

Cliffou masoni neuroscience (CHD)

Manufacturer

Customer

Customer

Customer

Customer

Customer

Customer

Customer

Customer

Customer

Customer device summary

Relevant device

0

Relevant contract

0

Account

ID

Home/phone number

E-mail notification

Operation

zhon	am Zha	No	Edit Reset password Delete
yu q	m.cn Aza	No	Edit Reset password Delete
meja.h	lc.com Meji	No	Edit Reset password Delete
Frank.m	com Frank	No	Edit Reset password

4) Add New Account

- ① Click Add New Account to create a new account. The fields User Name and Email are mandatory.
- ② The E-mail Notification switch allows you to enable or disable alert email notifications.

When the switch is turned on, alert emails will be sent.

When the switch is turned off, email notifications will be disabled.

- ③ The email notifications include alerts for Device moved, Electrodes expired, Battery expired, SIM expired, Device error, Device used

×

Add new account

* Customer

PRIMEDIC

* User name

Phone number

* Email

Position

☐ After-sales

☐ Training

☐ Customer service

☐ Management

☐ Others

* E-mail notification

☐

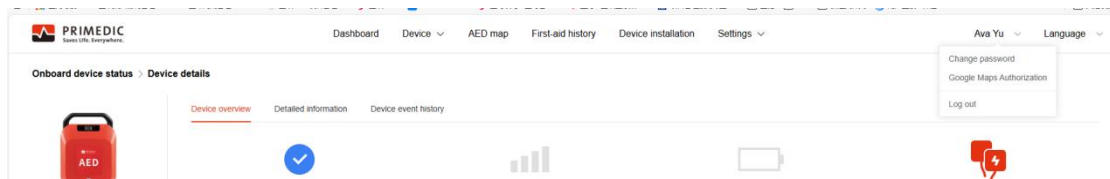
No

Cancel

Confirm

3 Others

Clicking the “**user account**” includes Change password, Google maps authorization, Log out, Language



4.1 Change password

Click “**Change Password**” allows to set a new password.

×

Change password

* New password

* Confirm password

Cancel

Confirm

4.2 Google maps authorization

Click “**Google Maps Authorization**” allows you to enable permissions for Google Maps.

If you click “**Consent**”, it is considered as agreement.

If you click “**Disagree**”, it is considered as refusal, and the system will not be able to load the map feature.

If you click “**Ignore**”, the system will keep the previous consent/disagreement status.

⚠ This website uses Google Maps to display interactive maps. To view the map, your browser will need to connect to Google's servers, and Google may collect and process your data according to [[Google privacy policy](#)]. By clicking 'Consent,' you consent to the use of Google Maps and the associated data processing.

Consent

Disagree

Ignore

4.3 Log Out

Click “Log Out” to exit the current account.

4.4 Language

Click “Language” to switch between the English and German interfaces.

Ava Yu ▾

Language ▾

English

German